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Simple Regression

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		<b>F</b>	<b>F</b>	<b>(R<sup>2</sup>)</b>	<b>(R)</b>
	0.00	36.20	2.67	0.16	0.40

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0.00 =  $\alpha$

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Simple Regression

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		<b>F</b>	<b>F</b>	<b>(R<sup>2</sup>)</b>	<b>(R)</b>
	0.02	78.10	2.67	0.36	0.60

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0.02 =  $\alpha$

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Simple

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		F	F	(R2)	(R)
	0.02	81.10	2.67	0.38	0.62

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$0.02 = \alpha$

$(\alpha \leq 0.05)$

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.R=0.62

(0.38)

Simple Regression

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		F	F	(R2)	(R)
	0.00	123	2.67	0.49	0.70

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F

$(\alpha \leq 0.05)$

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.R=0.70

Simple Regression

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		F	F	(R2)	(R)
	0.00	46	2.67	0.25	0.50

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F

0.00 =  $\alpha$

( $\alpha \leq 0.05$ )

Simple Regression

.R=0.50

(0.25)

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		F	F	(R2)	(R)
	0.01	24.6	2.67	0.09	0.30

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(24.6)

F

0.01 =  $\alpha$

( $\alpha \leq 0.05$ )

.R=0.30

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(F=36.20; R=0.40;  $\alpha$ 0.00)

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## The Impacts of Knowledge Management Practices on Balanced Score Card: An empirical Investigation in Small-Medium-Size Manufacturing Companies.

*Nimer Abdel-Hamid Sleihat\* and Soud Mohammad Almahamid\*\**

### ABSTRACT

This study aims at measuring the impact of knowledge management operations practices on performance by using Balanced score card in Small-Medium-Size Manufacturing. The population of this study consists of (8690) Small-medium-sized manufacturing companies in Amman Province in all the sectors. A purposive sample consists of (649) companies' workings at the clothing sector were chosen. This study used the survey as a method of data collection. The results revealed that there is an impact for knowledge management operations practices on: using financial indicators as one of balanced score card dimensions. On using internal operations indicators as one of balanced score card dimensions, on using customers' indicators as one of balanced score card dimensions. On using growth and learning indicators as one of balanced score card dimensions. On using employees' indicators as one of balanced score card dimensions, on using environment indicators as one of balanced score card dimensions. Based on the results, a set of recommendations and suggestions were provided for both companies and researchers.

**KEYWORDS:** Knowledge Management Operations Practices, Using Balance Scorcard, Small-Medium Size Companies.

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